



High Definition IPTV Solution for In-Room Entertainment and Services

The Background:

The Riviera Hotel is a boutique hotel in the heart of Taiwan's capital city of Taipei. One of the ways in which the Riviera Taipei sets itself apart is that it is a completely business oriented hotel, providing a comfortable and quiet environment for the business traveler.

The Challenge:

Replace the old in-room system; and deploy innovative, high-performance IPTV platforms and total solutions. Convert the unique service of hotel and provide a high-quality, state-of-art in-room entertainment system.

The InfoValue Solution:

The Riviera Hotel has been using old in-room system for years. Because of the bad quality and limitation for future trends; they chose InfoValue SuiteTV. Also, The Riviera Hotel is the first hotel using high-quality InfoValue SuiteTV in Taiwan.

The Riviera Taipei sets itself apart further with the installation of InfoValue SuiteTV solution which offers guests in-room High Definition Video-On-Demand (VOD) and a full featured guest information portal. Guests at the Riviera Taipei can use InfoValue SuiteTV to access IP-based Hollywood and alternative VOD content from their in-room LCD TV's with functionalities such as pausing, rewinding, fast-forwarding, as well as bookmarking. Along with these features, the SuiteTV system also allows the guest to check local and international weather, check flight schedules at Taiwan's Taoyuan International Airport, and access major world, business, and sports headlines. All of these features are encompassed in a fully customized, high definition interface that reflects the old world elegance of architect Gerard Jardonnet's design and the high-speed, modern city in which the Riviera Hotel resides.

The Epilogue:

The Riviera Hotel commented InfoValue SuiteTV is much better than old system. Also they are willing to work with InfoValue in the future; providing more new features and services to customers.

InfoValue SuiteTV could be used in hospitality field such as hospital, dorm, community and more.